2000

Jefferson-Pilot Life Insurance Company

	January	February	March	April	May	June	July	August	September	October	November	December	YTD
Open Claims													
Active Claims		334	427	450	450	446	433	419	406	390	380	375	
New Notice			4	6	8	3	6	4	4	6	4	5	50
Sent by JP	336	110	36	14	5		1		(-4)				498
Total	336	444	467	470	463	449	440	423	406	396	384	380	
Closed Claims													
Advanced Pay		1				1			1		1	1	5
Death		2	2	5					2	3		1	15
Denied			1		1		1	1	2	1	1	2	9
Max Paid	1	3	3	5	3	4	6	2	3	3	3	1	37
No POL				1	1								2
Recovered	1	7	2	4	2	8	3	2	2	4	1	3	39
Rescinded													. 0
Settlements		4	9	5	10	3	12	11	6	5	3	3	71
Withdrawn			+					1					1
Total	2	17	17	20	17	16	21	17	16	16	9	11	179
Total Claims Under Management	334	427	450	450	446	433	419	406	390	380	375	369	

Definitions of open claims:

Active Claims
Number of claims under management from prior month

New Notice New claim

Reinstatement Reopened claim / recurrent

Definitions of closed claims:

Advanced Pay Benefits paid in advance

Death Claimant died

Denied Not eligible for benefits (either initial or ongoing)
Max Paid Maximum amount of benefits paid under policy

No POL Documentation needed to evaluate benefit eligibility not submitted

Recovered Returned to work
Rescinded Policy Rescinded

Settlements Claim settlement with or without policy release



Case 1:02-cv-00479-MRB

Document 164-19

Filed 07/13/2007

2001

Jefferson-Pilot Life Insurance Company

	January	February	March	April	May	June	July	August	September	October	November	December	YTD
Open Claims													
Active Claims	369	366	361	355	344	341	335	329	321	317	308	306	
New Notice	6	9	8	1	5	5	4	3	3	4	3	7	58
Reinstatement													
Total	375	375	369	356	349	346	339	332	324	321	311	313	
Closed Claims													
Advanced Pay	1									1			2
Death			2	1					1	1	1		6
Denied		3			3	1	,1				1	2	11
Max Paid	3	4	4	5	1		3	3		3		2	28
No POL										1			1
Recovered	2	3	4	1	2	3		5	2	1		1	24
Rescinded													
Settlements	3	3	4	3	2	5	5	2	4	5	1		37
Withdrawn		1)	2		2	1	1		1	2	1	11
Total	9	14	14	12	8	11	10	11	7	13	5	6	120
Total Claims Under Management	366	361	355	344	341	335	329	321	317	308	306	307	

Definitions of open claims:

Active Claims
Number of claims under management from prior month

New Notice New claim

Reinstatement Reopened claim / recurrent

Definitions of closed claims:

Advanced Pay Benefits paid in advance

Death Claimant died

Denied Not eligible for benefits (either initial or ongoing)
Max Paid Maximum amount of benefits paid under policy

No POL Documentation needed to evaluate benefit eligibility not submitted

Recovered Returned to work
Rescinded Policy Rescinded

Settlements Claim settlement with or without policy release

20_U2

Jefferson-Pilot Lite Insurance Company

	January	February	March	April	May	June	July	August	September	October	November	December	YTD
Open Claims													
Active Claims	307	307	303	301	305	291	287	285	284	276	272	210	
New Notice	5	6	6	10	3	1	5	5	4	6	11	19	81
Reinstatement					*****								
New Active Claims											49		49
Total	312	313	309	311	308	292	292	290	288	282	332	229	•
Closed Claims											I	l l	
Advanced Pay													
Death	2		1	1	1		2		1	2			10
Denied		1			1		1	1	1				4
Max Paid	1	3	5	2	4	1	2			3			21
No POL							1	1	2	1	2	1	8
Recovered	1	2	1		1	1		2	1			2	11
Rescinded		1							1				1
Settlements	1	3	,	2	9	2	2	2	6	3	2	2	34
Withdrawn		1	1	1	1			<u> </u>		<u></u>	Д.	1	6
Consult. Complete											118	1	118
Total	5	10	8	6	17	5	7	6	12	10	122	6	214
Total Claims Under Management	307	303	301	305	291	287	285	284	276	272	210	223	

Definitions of open claims:

Active Claims
Number of claims under management from prior month

New Notice New claim

Reinstatement Reopened claim / recurrent

Definitions of closed claims:

Advanced Pay Benefits paid in advance

Death Claimant died

Denied Not eligible for benefits (either initial or ongoing)
Max Paid Maximum amount of benefits paid under policy

No POL Documentation needed to evaluate benefit eligibility not submitted

Recovered Returned to work
Rescinded Policy Rescinded

Settlements Claim settlement with or without policy release

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20_U3

Jefferson-Pilot Life Insurance Company

	January	February	March	April	May	June	July	August	September	October	November	December	YTD
Open Claims													
Active Claims	265	275	281	271	270	274	287	285	290	294	295	304	
New Notice	26	28	16	19	25	29	22	24	25	23	23	25	285
Reinstatement		1 .							2	1		1	5
New Active Claims				1									1
Total	291	304	297	291	295	303	309	309	317	318	318	330	
Closed Claims													
Advanced Pay			1				1	1		2			5
Death			2	1		2	1		3	2		1	12
Denied	2		1	2			1_2		1			1	9
Max Paid	2	1	1				1	1	1				7
No POL	1		3	4	3	4	4	1	2	4	1	4	31
Recovered	5	14	11	10	10	4	8	13	7	8	6	14	110
Rescinded													0
Settlements	4	6	5 .	3	7	1	3	3	3	6	4	2	47
Withdrawn	2	2	2	1	1	5	4		6	11	3	3	30
Consult. Complete													0
Total	16	23	26	21	21	16	24	19	23	23	14	25	251
Total Claims Under Management	275	281	271	270	274	287	285	290	294	295	304	305	

Definitions of open claims:

Active Claims Number of claims under management from prior month

New Notice New claim

Reinstatement Reopened claim / recurrent

Definitions of closed claims:

Advanced Pay Benefits paid in advance

Death Claimant died

Denied Not eligible for benefits (either initial or ongoing)
Max Paid Maximum amount of benefits paid under policy

No POL Documentation needed to evaluate benefit eligibility not submitted

Recovered Returned to work
Rescinded Policy Rescinded

Settlements Claim settlement with or without policy release

2004

Jefferson-Pilot Life Insurance Company

	January	February	March	April	May	June	July	August	September	October	November	December	YTD
Open Claims													
Active Claims	305	306	301	304									
New Notice	21	18	22	17									78
Reinstatement													0
New Active Claims													0
Total	326	324	323	321									
Closed Claims													
Advanced Pay													0
Death	2	1	2	2									7
Denied	1	1	3				[5
Max Paid		4											4
No POL	1	1	1										3
Recovered	10	8	9	6									33
Rescinded		,											0
Settlements	3	5	1 .	4									13
Withdrawn	3	3	3	2									11
Consult. Complete													0
Total	20	23	19	14									76
Total Claims Under Management	306	301	304	307									

Definitions of open claims:

Active Claims Number of claims under management from prior month

New Notice New claim

Reinstatement Reopened claim / recurrent

Definitions of closed claims:

Advanced Pay Benefits paid in advance

Death Claimant died

Denied Not eligible for benefits (either initial or ongoing)
Max Paid Maximum amount of benefits paid under policy

No POL Documentation needed to evaluate benefit eligibility not submitted

Recovered Returned to work
Rescinded Policy Rescinded

Settlements Claim settlement with or without policy release